

Wholesale Terms & Conditions

Thank you for your interest in The Healing Cowgirl products!

In addition to filling out our online application, we ask that you read and understand the Term and Conditions. For any questions please contact healingcowgirl@hotmail.com or 419.234.4320.

1. Minimum Order \$300

First time wholesale customers will need to meet the minimum order value of \$300 excluding shipping cost. This can be any combination of our products, as long as the total order value reaches the minimum order of \$300.

2. Placing An Order

Once you have submitted the wholesale application and are approved, you can login to our website and start purchasing products at our wholesale pricing.

3. Wholesale Pricing

All authorized retailers will receive special wholesale pricing, plus the cost of shipping. Upon review of your online application, our team will be in contact with you to go over wholesale pricing and answer any questions. We feel our pricing and the high quality of our product make us very competitive in the market. Prices are subject to change without notice.

4. Suggested Retail

Products or goods purchased from The Healing Cowgirl shall only be sold at the manufacturer's suggested retail price (MSRP). In the event the Wholesale Account chooses to place the products or goods for sale at a discount, the Wholesale Account shall not discount the products more than 30% below MSRP. Permission for special sale events beyond the 30% discount by the Wholesale Account must be requested in writing to The Healing Cowgirl.

5. Payments

The Healing Cowgirl accepts Visa, MasterCard, Discover, and American Express. All credit card payments currently do not incur a merchant fee.

6. Shipping

Shipping is not included in the cost of goods. On all orders freight will be charged on each invoice at a rate of 7% per invoice total, a minimum charge of \$25.00 will apply.

7. Delivery Window

Please allow at least 5 business days from the time of your order for completion of items. Larger orders may require more time; please contact us for information about availability.

8. Shipping International Orders

We do not ship international orders at this time.

9. Returns

Returns must be made in writing directly to The Healing Cowgirl within 7 days of delivery date, quoting invoice number and reasons. No returns are acceptable without The Healing Cowgirl's prior approval and delivery instructions for transport. Shipping will be charged.

For any goods returned as 'unsuitable', there is a re-stocking charge of 15% plus shipping chargeable to the customer.

10. Damages and Defects

Please inspect all shipments immediately upon arrival. Please contact The Healing Cowgirl at healingcowgirl@hotmail.com within 5 days of receipt of damaged or defective shipments. Returned merchandise will be replaced with new merchandise. Returned merchandise will not be accepted if it is held for more than 15 days after receipt.